

## ***KUONI EVENTS BOOKING CONDITIONS 2011***

These are the terms and conditions of Kuoni Events, part of Kuoni Destination Management Ltd, which apply to Participants in the Event. For those confirmed to travel the following conditions will apply:

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### **Your contract with Kuoni Events**

If you are selected to take part in the Event, you will be informed by Kuoni Events. The contract for travel, accommodation and other travel related services will be made on your behalf with Kuoni Events of 19 South Molton Lane, London W1K 5LE. Once you are selected we will send you a confirmation invoice, together with details of your travel arrangements and the itinerary that we have agreed to provide. A contract will exist subject to these conditions, which is governed by English law and is subject to the jurisdiction of the English Courts. All travel arrangements made by us are fully protected under the company's ATOL Licence number 9504 arranged with the Civil Aviation Authority (CAA). Payment for your travel arrangements will be made directly to Kuoni Events, part of Kuoni Destination Management Ltd. Payment of your sponsorship will be payable to your chosen Charity. We reserve the right in our absolute discretion to refuse to accept any booking without necessarily specifying a reason.

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### **Accommodation**

Accommodation in all hotels, whatever the rating will be standard rooms (sometimes named superior/deluxe) unless otherwise stated. Standards can vary between hotels of the same class in different countries, and even in the same country. In many hotels in the tropics insects in the room (e.g.

cockroaches etc) are almost inevitable. It should by no means be taken as a sign of dirtiness, simply a fact of life in these destinations. Some accommodation may be under canvas. A third or fourth person sharing a room has an extra bed (which may be camp style) in a double/twin room. Conditions may be cramped. Accommodation is normally in a single sex share basis.

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### **Passports/Visas/Health**

We can only advise of the requirements for British and Irish passport holders. For British and Irish passport endorsed in any way and all other passport holders, requirements should be checked with the relevant embassy. You should ensure that you have a valid ten year passport and, as many countries require expiry dates on passports to be a considerable length of time after the return from holiday, we would recommend that your passport is valid for 6 months after return to the UK.

Health facilities, hygiene and disease risk vary worldwide. You should take health advice about your specific needs as early as possible and ensure that vaccinations or preventative measures such as malaria tablets are taken early enough (which may be a month or more prior to departure) to be fully effective by the date of travel. Sources of information include the Department of Health free leaflet 'Health advice for travellers' (available on request Tel: 0800555777), your General Practitioners or a specialist clinic will have more detailed information we would strongly recommend you contact your GP or one of the specialist vaccination centres immediately.

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**Kuoni visa service**

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In most cases, where we have indicated visas are required, the Kuoni Travel Visa Service can obtain these for you. Full details on how to obtain a visa, cost and application time will be sent to you, these are all subject to change. Residents outside the UK, non British passport holders and late booking participants should check urgently with Kuoni Travel Visa Service of the embassy direct as it may not be possible to obtain the visa in time prior to arrival. This service is only available to participants who have booked with Kuoni. For visa queries once applied for contact [visa@kuoni.co.uk](mailto:visa@kuoni.co.uk), tel:0845 166 7040 or fax 020 7723 3449.

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**Health, safety & security abroad**

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We take the safety and security of our participants extremely seriously. If the foreign Office advises that people should not visit a particular Country, then we would act on this and reserve the right to cancel your trip. However we are sure you appreciate from press and television coverage that the political, economic and social conditions in many of the countries we feature are not as stable as we are used to in Europe. Sadly crimes against both people and their property are a fact of life the world over, and when in a foreign country it is very important to be extra vigilant and avoid drawing to yourself by wearing expensive jewellery, carrying expensive camera equipment etc. but we cannot guarantee that these meet British standards and therefore urge that you undertake reasonable precautions to protect yourself whilst on a trip. To make the most of your trip abroad, check out the Foreign & Commonwealth Office website at [www.fco.gov.uk/travel](http://www.fco.gov.uk/travel) packed with essential travel advice tips, this website offers a wealth of country-specific information that only the FCO can provide. Foreign Office advice is also displayed on the BBC2 (Ceefax) page 470 onwards or you may wish to contact the Foreign Office Travel Advice Unit on 0845 850 2829.

Participants have the same responsibility for their personal safety and that of their possessions, as they do at home. Kuoni operate to many parts of the world, some of which do Conform to British health and safety We request that all hotels comply with the local regulations applicable in their country for health and safety

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**Public Holidays**

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Virtually all countries have public holidays, religious or otherwise. The festivities may temporarily disrupt your event and some religious holidays such as Ramadan, which affects many Muslim countries may result in a reduction of facilities and entertainment. Others are somewhat chaotic but great fun to be a part of. We suggest that you take this into consideration when selecting your departure date. The dates known to us at the time of going to press are:

Chinese New Year: 03 February 2011

Ramadan: 01 August 2011 (approx for one month)

Hindu Holy Dye throwing feast (India & Nepal): 20 March 2010

Sinhala + Tamil New Year (Sri Lanka): 14 April 2010

Diwali (India): 26 October 2011

King's birthday (Thailand): 05 December 2011

The appropriate Tourist Offices are happy to supply more detailed information or you may wish to refer to the internet.

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**Other Hotel Guests**

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Many hotels/lodges, especially in cities and major resorts, accommodate conventions and conferences. Also, at certain times of the year, some destinations have an influx of groups such as students, associations or clubs. The accommodation we feature is shared with guests from many countries with different cultures and customs. We have no control over the acceptance of bookings at the hotels/lodges/camps we feature other than our own. We are therefore unable to accept any responsibility for any inconvenience caused by such groups or their activities.

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**Meals**

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Those that are included on your trip will be shown on your itinerary, during the activity days you will normally be provided with breakfast, lunch, dinner and water. Other soft drinks and alcohol must be purchased by you locally.

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**Special Requests**

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Special requests eg. Diet - We are happy to pass your request on to the hotel or airline but cannot guarantee that it will be accommodated. We will also pass on any dietary requests to airlines but we recommend that you check directly with the airline once your tickets have been issued. The provision of any special request does not constitute a term of your contract with us.

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**If you have a disability**

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Kuoni complies fully with Regulation (EC) No 1107/2006 concerning the rights of disabled persons and persons with reduced mobility when travelling by air (the "Regulation") and is delighted to offer assistance to disabled persons or persons with reduced mobility provided that we are given full information about your specific requirements at the time of booking. However, because of the

nature of the destinations, many lack even the simplest facilities such as ramps for wheelchairs, lifts etc. Therefore in order to assist we must at the time of booking be provided with full details in writing regarding your disability and any special requirements as a result of this, and in the interest of safety and comfort for all groups as a whole, you must be fit enough to participate or alternatively you must have an able bodied carer to assist you on the tour. An appropriate medical form will be sent to you for this purpose.

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**Flights**

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A longhaul flight is generally not a joyride when flying in economy class. Flights are often full, your choice of seats may not be available, and it may not be possible to obtain seats together.

The flight routings used in connection with our trips may be used on special fares which do not necessarily take the most direct route. A flight that is described as direct is one where there is no need to change aircraft during the journey. However stops may be made en route for refuelling or to let passengers on and/or off. Details of any stops will be given on your final itinerary, wherever possible.

It is common practice for scheduled airlines to code share, which may include you flying with a partner airline. Where this situation arises, it is not classes as a major change.

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**Smoking**

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The majority of airlines have introduced a total smoking ban on most or all of their flights and many hotels also now have a non-smoking policy in hotel/lodge rooms and public areas. Please ask at the time of registration if this information is important to you.

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**The Trip Price Includes**

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- Return economy class airfares on scheduled (or charter flights) on IATA carriers and other airlines from UK as per the itinerary (Air fares are based on group travel and changes of reservations are not permitted without the confirmation of Kuoni)
- Baggage allowance on international flights (20kgs) you will be advised of any reduction in this on your final itinerary
- Accommodation/activities and sightseeing as specified in the itinerary
- Meals as shown in the itinerary
- Government taxes and compulsory service charges
- Transfers from airport/hotels/lodges and vice versa unless otherwise stated in your itinerary
- Kuoni UK Tour Guide/or local guide, UK Medic on most tours

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**Not Included**

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- UK departure tax
- Visa fees (overseas airport taxes/porterage, any government taxes or compulsory charges introduced after publication of the itinerary)
- Optional excursions
- Local guide tips
- Meals other than those specified in the itinerary

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**Weather**

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Information is supplied by the Meteorological Office, local tourist offices and other sources and is given as a guide only. We are happy to advise on weather trends as many of the destinations featured have a tropical climate where heavy rainfall and strong winds (sometimes hurricane force) do occur at certain times of the year, however world

weather patterns are now becoming more and more erratic resulting in unusual rainfalls, storms and even floods. During monsoon season, you are likely to get more rain than sunshine and although adverse weather conditions can be very frustrating Kuoni cannot assume any responsibility for the statistical information provided, nor accept liability to make refunds or pay compensation for alternative arrangements, damage to property or curtailed trips as a result of such conditions.

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**Our Staff**

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We pride ourselves on the quality and friendly professionalism of our staff. In our search to continually try and improve our level of service, we are committed to on-going training, part of which involves the recording of phone calls.

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**Insurance**

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It is important that you have insurance cover and that it is adequate for your needs. When arranging your policy, please check carefully to ensure that the level of cover is adequate for the challenge. For those who participate in sports and activities whilst on their challenge that have been organised and arranged independently of us, it should be understood that participation is at the individual's own risk and it is your responsibility to obtain the relevant insurance.

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**Travel Information and Documents**

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You will receive a confirmation invoice for the trip. Approximately 7 – 10 days before departure you will receive your final itinerary your air tickets will be handed to you by the Kuoni UK Tour Guide at the airport. Please ensure you check the flight timings on your itinerary as they many have changed since you booked your trip.

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**Cancelling Your Challenge**

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If you decide to cancel from the challenge you must notify us or your charity of the decision as soon as possible via the charity. Any notification by telephone must also be confirmed in writing or by e-mail within 24 hours by the person who made the original booking. Cancellation will take effect from the day we are notified provided that written confirmation is received by us within 24 hours of the original notification. The following scale of charges will be payable depending on when the notification of cancellation is received. A cancellation invoice will be sent to your charity within 7-10 days. Should you already been in receipt of your airline tickets please also return these along with your cancellation request.

Prior to 61 days: deposit forfeited;  
60 – 42: 30% of total holiday cost  
41 – 28: 60% of total holiday cost  
27 – 7: 90% of total holiday cost  
Less than 7 days: 100% of total holiday cost

We would strongly recommend that you take out full insurance, which will in most cases include cover, under certain circumstances, against loss of deposit or cancellation fees.

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**Building and Development Work**

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Many hotels/lodges and resorts are continuing to develop, sometimes rapidly and intensively and often with little or no advance warning. Whilst we have no control over such work, as a responsible tour operator, it is important to us that you are aware of any significant building/refurbishment work that may be going on during your stay. General refurbishment at hotels/lodges is necessary to maintain standards but if we are informed of such work, we will endeavour to notify you of any activity as soon as possible,

however near to your departure this may be.

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**Flight Changes**

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Airlines occasionally may change the type of aircraft used on a particular flight without advance warning. Scheduled and charter flight timings, and days of operation are subject to change. We will advise you of any significant change as soon as we ourselves are informed by the airline.

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**If We Change Your Challenge Before Your Departure**

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We hope and expect to be able to provide you with all the services we have confirmed to you at the time you signed up for the challenge.

We plan arrangements a long time in advance of your trip using independent suppliers such as airlines, hotels etc., over whom we have no direct control. On occasions changes do have to be made, and we reserve the right to make these. Most of these changes are minor. However if we consider them a significant change we will endeavour to advise you as soon as reasonably possible.

There may be situations outside our control, the consequences of which could not have been avoided even with all due care. These include unavoidable technical problems with transport, changes imposed by rescheduling or cancellation of flights by an airline or main charterer, the alteration of the airline or aircraft type, war or threat of war, civil strife, industrial disputes, natural disaster, bad weather, epidemic or terrorist activity. In accordance with EU regulations we are required to advise you of the actual air carrier operating your flight/connecting flight/transfer. We do this by providing this information with your trip itinerary.

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**If we cancel your Challenge**

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We reserve the right in any circumstances to cancel your challenge for any reason. However we will not cancel your challenge within 61 days of departure unless it is for a reason outside our control. If we have to cancel the trip we will:

- a) offer you an alternative trip of equivalent or of a very similar activity and cost
- b) a full refund of all monies paid.

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**Minimum Numbers**

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We will advise you at least 61 days before departure if minimum numbers have not been reached. You will then have the choice of booking an alternative challenge with us, changing your departure date at the appropriate additional cost, or having a refund of monies paid. No compensation will be payable and we are unable to offer refunds of any associated costs ie: visa etc.

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**Changes Due To Circumstances Beyond Our Control**

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We will not be liable to pay any compensation if we are forced to cancel or in any way change your challenge as a result of unusual or unforeseeable situations outside our control, the consequences of which could not have been avoided even with all due care. These include unavoidable technical problems with transport, changes imposed by rescheduling or cancellation of flights by an airline or main charterer, the alteration of the airline or aircraft type, war or threat of war, civil strife, industrial disputes, natural disaster, bad weather, epidemic or terrorist activity.

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**Change in itinerary/Accommodation**

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Whilst every effort is made to operate the challenge as advertised, on occasion it may be necessary to make

changes to the accommodation, the routing or order of an itinerary.

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**Flight Delays**

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In the event of a flight being delayed, we will arrange for the following to be provided, whenever practical, and subject to the airport being able to cater for this:- over 4 hours, an appropriate meal, and for delays of at least 8 hours extending beyond midnight, overnight accommodation will be provided wherever possible. However, this will depend on such factors as the expected length of delay, local availability of accommodation, immigration rulings etc. Where long flight delays result in lost trip time, no refunds are given by hotels/lodges for unused accommodation, as rooms are held for delayed arrivals, not re-let.

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**Accommodation in the Tropics**

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In many lodges/campsites, especially beach resorts 'insects' in the rooms are almost inevitable. It should by no means be taken as a sign of dirtiness, simply a fact of life in these destinations.

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**Watersports and Other Activities**

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Please note if you are extending your trip at a resort many properties offer watersports and other sporting activities, in some cases these may be free of charge. Please note that in the interest of your personal safety, the operators of these activities may require that you demonstrate your competence (for example a swimming test) prior to commencement and reserve the right to refuse participation for any reason if they feel this may compromise your or another guest's safety.

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**Water/Electricity Supplies**

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In many of the less sophisticated destinations we feature, the water and electricity services struggle to keep up with the increased demands from

tourism. Limited rainfall can put further pressure on their provision. Hotels/lodges do everything possible to maintain full services. However, occasional power cuts and/or water restrictions may be experienced.

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### **Behaviour**

If in our reasonable opinion or in the opinion of any airline pilot, hotel/lodge manager, tour guide or other person in authority, your behaviour is causing danger, damage to property or persistently affecting the enjoyment of others, we reserve the right to terminate your trip. Should this happen, no refund or compensation would be paid. Any costs incurred to repatriate will be your responsibility.

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### **Fitness Ability**

In the event that you are unable to demonstrate an adequate level of fitness required to complete the activity, the decision will be taken by the group leader(s) and Doctor if they consider you can no longer continue. This decision made is final and no refund or compensation would be paid. Any additional costs involved in relocating you, will be the responsibility of the charity/yourself.

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### **Age**

On group challenges we have to set reasonable age parameters for the enjoyment and safety of the group, as well as for insurance purpose. All our challenges involve strenuous activities in rough terrain, extremes of temperatures, climate and sometimes altitude. Participants may be expected to camp/lodge with basic facilities. The event may also be a considerable distance from any hospital backup. The challenges are therefore unsuitable for anyone under the age of 18 yrs or over the age of 75yrs.

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### **Medical Information**

Unless requested otherwise (in writing) by participants on a group

challenge, you give permission for the event doctor to initiate medical treatment where necessary.

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### **Lost Items**

For security reasons valuables should be kept to a minimum and checked in your hand luggage along with your medicines, camera, film, electrical or battery-operated appliances, as well as basic essentials such as a change of clothing and toiletries. It can be easy to lose things but it is your responsibility to look after your property at all times and you must ensure you are adequately covered by comprehensive insurance. If you lose any personal items whilst on a trip, please obtain a written report from a local representative, or police, to help with any insurance claim upon your return.

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### **Local Purchases**

We cannot accept responsibility for any items you may purchase locally ie: jewellery/furniture etc and the quality and value of such cannot be guaranteed. We recommend that you check whether or not any extra charges will be payable for import duty or freight and we are unable to assist with any costs you may incur in this respect.

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### **If You Have A Complaint While You Are On Your Challenge**

If you have cause for complaint whilst on your challenge, you must bring it to the attention of our local representative/tour guide or agent and the hotel/lodge immediately. They will do their best to rectify the situation. It is unreasonable to take no action whilst on your challenge, but then to write a letter of complaint upon return. If you do not raise concerns immediately, this may affect our ability to investigate and take remedial action and it may impact on the way your complaint is dealt with.

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**Kuoni Duty Officer**

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Kuoni operates a 24 hour emergency duty officer system, and the contact number for this will be provided with your itinerary.

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**Conservation**

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It is becoming ever more important to conserve the world's natural resources, its landscapes, flora and fauna. Someone coined the phrase "Take only photographs; leave only footprints" and a number of countries now use this to promote conservation. It would be hard to improve on this statement.

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**Our Commitment To You For Your Travel Arrangements**

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(a) The air trips and flights are ATOL protected. We hold an Air Travel Organisers' Licence (ATOL 9504) granted by the Civil Aviation Authority. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk).

(b) Subject to (d), we will accept responsibility if due to fault on our part, or that of our agents or suppliers, any part of your trip booked before your departure from the UK is not as described in the leaflet or if you or any member of your party is killed or injured as a result of an activity forming part of the trip. We do not accept responsibility if and to the extent that any failure of your trip, or death or injury: is not caused by any fault of ours, or our agents or suppliers; is caused by you; is caused by someone not connected with your trip or is due to unforeseen circumstances which, even with all due care, we or our agents or suppliers could not have anticipated or avoided.

(c) For claims which do not involve personal injury, illness or death, the most we will have to pay if we are

liable to you is twice the price, the person affected, paid for their trip (not including amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your trip. Where enjoyment of only some days has been affected, we will refund reasonable related expenses and pay a daily sum of compensation up to £50 per day per person affected. (d) Subject to (b) above, if any failure in your trip relates to, or if you or any member in your party is killed, injured or becomes ill during or as a result of, carriage by aircraft, ship, train or coach forming part of the trip booked before departure from the UK, our liability to pay compensation and/or the amount of compensation we will pay is limited in accordance with the liability of the carrier under any international convention which governs such services. International Conventions which may apply include: in respect of carriage by air, the Montreal Convention 1999 or the Warsaw Convention 1929 (including as amended by the Hague Protocol of 1955 and by any of the Montreal Additional Protocol of 1975); in respect of carriage by sea, the Athens Convention 1974; in respect of rail carriage, the Berne Convention 1961; and, in respect of carriage by road, the Geneva Convention 1973. The terms of these conventions are incorporated into and form part of your contract with us. In respect of death or personal injury, the liability of an air carrier under the Montreal Convention and the Warsaw Convention is limited to damage sustained in the case of death or bodily injury caused by an accident which takes place on board the aircraft or in the course of any of the operations of embarking or disembarking. You can get copies of the relevant conventions if you ask us for them or view them online at [www.kuoni.co.uk](http://www.kuoni.co.uk). You should also note that these conventions may limit or remove the carrier's liability to you

and the amount which the carrier has to pay you. You should also know that the carrier will rely upon its 'conditions of carriage' which may limit or remove the carrier's liability to you and limit compensation under international conventions.

Under EU law you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be published at EU airports and will also be available from airlines. However reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. If any payments to you are due from us, any payment made to you by the airline will be deducted from this amount. If your airline does not comply with these rules you should complain to the Air Transport Users' Council on 0207240 6061

[www.auc.org.uk](http://www.auc.org.uk)

(e) Our suppliers (such as accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

(f) If we make any payment to you or any member of your party for death, personal injury or illness, you must give us or our insurers the rights you may have to take action against the person or organisation responsible for causing the death, personal injury or illness and you must co-operate fully with us in seeking recovery of any payment we make.

(g) Operational decisions may be taken by air carriers and airports resulting in delays, diversions or rescheduling. Kuoni Events has no control over such decisions, and is

therefore unable to accept responsibility for them. Where, as a result of circumstances beyond our control we are obliged to change or end your trip after departure, but before the end of your trip, we will not pay compensation or reimburse you for expenses incurred. You should have adequate travel insurance for your trip and claim via your insurance company for any loss or damage to luggage and/or personal possessions. In the event that any claim is made directly with us, our liability to pay compensation and/or the amount of compensation will be limited in accordance with the conventions referred to in (d).

If a problem remains unresolved during your trip, you should make a complaint in writing to Kuoni Events within 28 days of the completion of your trip. Please remember to quote your daytime telephone number. We will reply to you within 28 days of receipt of your letter.

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### **Locally Booked Excursions/Activities**

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Whilst you are away you may be offered the opportunity to buy optional excursions and activities. These are provided by independent local companies, which are neither owned nor controlled by Kuoni, and for whom Kuoni acts only as an agent. If you decide to buy an excursion or activity, your contract will be made with the local company which provides it and it will not form part of your package with Kuoni. The contract may be subject to the excursions/activity provider's terms and conditions, some of which may exclude or limit its liability to you, and will be governed by local law and jurisdiction. Kuoni accepts no liability for any breach of contract or negligent act or omission of any excursion/activity provider. Some excursions/activities may contain an element of risk or require a good level of physical fitness, and, if in doubt, you should make direct

enquiries with the local provider, before deciding to buy and check that you are covered by your travel insurance policy.

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### **Curtailment**

If you cut short your trip and return home early in circumstances where you have no reasonable cause for complaint about the trip we will not offer you any refund for the remainder of your trip not completed, or assist with any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

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### **Dealing With Complaints**

We maintain a high standard of service to you and certainly hope that we can settle any tour complaints amicably, however, should this prove not to be the case you may refer any dispute relating to this contract to an Arbitrators appointed by the IDRS, part of the Chartered Institute of Arbitrators. The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability for you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person or £25,000 per registration form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences, although claims which include an element of minor injury or illness can be considered subject to a limit of £1,000 on the amount the arbitrator can award per person, in respect of this element. The application for arbitration and Statement of Claim must be received by the IDRS within nine months of the date of return from the holiday. Outside this time limit arbitration under the Scheme may still be available if the company agrees. For

injury and illness claims, you may like to use the Chartered Institute of Arbitrators Mediation Procedure. This is a voluntary scheme and requires us to agree for mediation to go ahead. The aim is to help you resolve your dispute in a quick and cost effective way.

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### **Our Commitment to You For Personal Injury Claims**

(Unconnected With Arrangements Made By Us)

Should you or any member of your party suffer illness, personal injury or death through any misadventure during your challenge arising out of an activity which does not form part of your challenge arrangements provided by Kuoni Events, we will, in our reasonable discretion, offer you advice, guidance and assistance. This may include a contribution towards your initial legal costs of making a claim against the offending party. Any contribution made by us will be limited to £5000 per registration form. Any request for assistance must be made within 90 days from the date of the misadventure in question. If you are able to make recovery of these costs whether from the third party or from a policy of insurance you may be asked to refund our outlay.

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### **Data Protection Privacy Policy**

Information about you, including your name, contact details and any special needs, disabilities or dietary requirements is collected by us when you request information or make a registration with us. We may disclose this information to our service providers (who may be located outside the UK/EEA) for the purpose of providing you with your travel arrangements and insurance. Only information necessary for this purpose will be disclosed to them. In the case of air travel, it may be mandatory for us to disclose information for security and anti-terrorism purposes and any

other purpose imposed on us by governments or airlines. We may use your information for the purposes set out in our data protection registration with the Office of the Information Commissioner. We may disclose the same to companies in the Kuoni Group for business purposes and to companies who act as data processors on our behalf. Some information, for example relating to your religion or health, may be "sensitive personal data" within the meaning of the Data Protection Act 1998. We need this information to cater for your needs, but it is collected on condition that we have your positive consent. If you do not agree to our use of your information, we cannot accept your booking. By making a booking with us, you agree to allow your insurers, their agents and medical staff to disclose relevant information to us in circumstances where we may need to act in the interests of everyone in the group with whom you are travelling. For example, if you contract an infectious illness whilst on the trip, we may need to make special arrangements for you and ensure that you do not return with the group immediately. You have the right to ask us in writing for a data subject access request form to obtain a copy of the information which we hold about you. You will be charged a fee for this. Any request should be addressed to The Company Secretary, Kuoni Events, 19 South Molton Lane, London W1K 5LE.

**I have read, understood and accepted the Terms and Conditions of Kuoni Events**

**Name of Event:** \_\_\_\_\_

**Date of Event:** \_\_\_\_\_

**Name** \_\_\_\_\_

**Date** \_\_\_\_\_

**Address** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Post Code** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Please return this page to Challenge for Charity, Kuoni Events, Kuoni Destination Management Ltd, 19 South Molton Lane, London W1K 5LE.**